

1. Select forgotten username or password option.

3.1 WEB

WebTrac Login

Username *

Password *

[If you have an account with us, but you've forgotten your username, please click here.](#)

[If you have an account with us, but you've forgotten your password, please click here.](#)

[If you're a brand new patron with us, please click here to register for a new account.](#)

Login

2. Enter your email address. And follow directions in the email from pkr_reply@dallascityhall.com

Forgotten User

If you don't have an email address on file with us, or if our data fails to match your responses, you will need to contact our office at (214)670-4100 or by using the contact us form.

Primary Email Address *

Submit

3. Return to login and enter you username and password to login.